



INFORMATION FOR GROUPS VISIT MUSEU FALLER DE VALÈNCIA

I am attaching updated information about our schedules, rates and procedures that may be very useful when organizing your group trips to our museum.

GROUPS ADMISSION TIMES

Opening hours:

From Tuesday to Saturday on weekdays, access is allowed from 10:00 a.m. to 5:30 p.m. (the museum closes its doors at 7:00 p.m.) On Sundays and holidays, access is allowed from 10:00 a.m. to 12:30 p.m. (the museum closes at 2:00 p.m.) We are currently closed every Monday and on January 1st and 6th, May 1st and December 25th.

The times reserved for group entry are given from 10:00 onwards every half hour, contemplating an arrival margin of a quarter of an hour ahead and a quarter of an hour behind to respect access at the reserved time. The last time for group access is 5:30 p.m. on weekdays and 12:30 p.m. on holidays.

Between March 9 and 31, no time is reserved for access to the museum. The free rate for groups from schools is respected, and the reduced rate for the rest of the groups is respected, but they are not given a specific time due to the massive influx of tourists that coincides with the celebration of the Fallas festival, and which is expected higher in 2024 due to the proximity of Holy Week in the week immediately following. During these days all groups must wait for the museum's capacity to allow entry.

A remodeling has been carried out in the museum's contents exhibition, which is why, currently, our visitors usually stay in the museum between 60 and 90 minutes. Please take this new circumstance into account when scheduling your activities, avoiding as much as possible the last reservation hour for groups so that your family has time to visit the museum calmly and enjoy all its collections.

RATES

Normal entry 2 euros

Reduced rate 1 euro per person (for groups of more than ten people), pensioners, students and other accredited personal circumstances, consult reception.

Free rate: Groups from schools, Fallas commissions, children under 16 years of age, guides with official accreditation or group leaders, other accredited personal circumstances, consult reception.

AUDIOGUIDES

We have audio guides for sale at the price of 1 euro.

They work on your mobile phone or tablet using a QR code or link to a website.

The museum has free Wi-Fi.

They can be consulted an unlimited number of times on the same device on which they are opened for the first time, constituting a good souvenir of the visit to the museum.

They are published in five languages: Valencian, Spanish, English, French and Italian and the user can choose to listen to it in any of them each time they consult it.

GROUPS VISIT

For visits by groups of more than 10 people (confirmation of time and reduced rate), an email requesting the reservation will be sent to visitasmuseufaller@valencia.es with the following information:

AGENCY NAME AND GROUP NAME AND LOCATION EMAIL

NUMBER OF PAX NUMBER OF GUIDES DATE OF VISIT TIME REQUESTED

Once availability has been verified, you will be sent a reservation confirmation email along with a responsibility document that must be filled out and signed by the person responsible for the agency or group and presented at the reception at the time of your visit or sent in advance to museufallerdevalencia@gmail.com indicating in the subject the name of the agency and the day of your visit.

This document certifies the previous reservation, confirms the reduced rate and gives priority to your group in the event of coincidence with any other group that has not completed the procedure following the indicated steps.

VISIT OF EDUCATIONAL CENTERS AND FAILURE COMMISSIONS

To obtain free admission, an email requesting the reservation will be sent to visitasmuseufaller@valencia.es in which the following information will be indicated:

**NAME OF THE EDUCATIONAL CENTER OF ORIGIN AND LOCATION EMAIL
NUMBER OF STUDENTS**

**NUMBER OF ACCOMPANYING TEACHERS DATE OF THE VISIT
REQUESTED TIME**

There must be at least 1 teacher for every 20 students.

The groups will visit the museum divided equally among the total teaching staff, so that the students are supervised at all times while the visit to the museum lasts.

Once availability has been verified, you will be sent a reservation confirmation email along with a responsibility document that must be filled out and signed by the person responsible for the educational center and presented at the reception at the time of your visit or sent in advance to museufallerdevalencia@gmail.com indicating in the subject the name of the school and the day of your visit.

This document certifies the prior reservation, confirms the free reservation and gives priority to your group in the event of coincidence with any other group that has not completed the procedure following the indicated steps.

WHENEVER POSSIBLE, WE RECOMMEND VISITING SCHOOLS IN THE MORNING, AND PLEASE AVOID SCHOOL GROUPS FROM COMING AFTER 4:00 PM.

OTHER RELEVANT INFORMATION:

-PHOTOS CAN BE TAKEN WITHOUT FLASH.

-THE MUSEUM IS FULLY ACCESSIBLE FOR PEOPLE WITH REDUCED MOBILITY.

-SMOKING, EATING AND DRINKING IS PROHIBITED IN THE MUSEUM BUILDING.

-WE DO NOT HAVE LUGGAGE LOCKERS

-PAYMENT IN CASH OR BY BANK CARD IS ONLY ACCEPTED AT THE MUSEUM RECEPTION AT THE TIME OF ACCESS TO THE BUILDING.

-GUIDE DOGS ARE ALLOWED.

-COMPANY ANIMALS LESS THAN 10 KG ARE ALLOWED AND WHICH ARE, AT ALL TIMES, ON THE ARM OR IN A BASKET CARRIED BY THE RESPONSIBLE PERSON, WITHOUT THEY MAY AT ANY TIME WALK LOOSE OR TIED AROUND THE MUSEUM PREMISES OR ITS INTERIOR.

-PET ANIMALS OVER 10 KG ARE NOT ALLOWED BASED ON ROYAL DECREE 1021/2022